

LaunchSite - Specimen Service Agreement

SAMPLE - subject to legal review. Not a binding contract.

The LaunchSite service is operated by Vooju Pte. Ltd. (UEN 200311796E).
Not GST-registered - no GST charged; published prices are final.

The final signed agreement carries seven clauses:

1. You own everything from day one - domain, code, logins, in your name.
2. Published prices, honest scoping - templated vs custom stated plainly.
3. On time or we credit you - 5 percent per week late, capped at 25 percent.
4. Nothing launches half-done - you sign the checklist before we invoice.
5. Support with a deadline - first reply under 4 business hours.
6. We never fight our reviewers - no-blame policy, named escalation.
7. We report enquiries, not jargon - your analytics, your leads, monthly.

This placeholder is replaced by the lawyer-reviewed contract before first signature.